



Elevate® Mix & Match Plans

IT'S NOT A ONE-SIZE-FITS-ALL WORLD

Elevate Mix & Match plans offer businesses more value than ever before, with the ability to tailor communication plans according to the individual needs of your business.

FIND THE RIGHT PLAN FOR THE RIGHT USER

	ELEVATE ESSENTIALS	ELEVATE FOR TEAMS ADVANCED	ELEVATE PRO	ELEVATE ENTERPRISE
Mix & Match	●	●	●	●
Free Device	●	●	●	●
Number of Concurrent Endpoints	1 Phone Plus apps	5	5	5
Elevate Mobile app	●	●	●	●
Elevate Desktop app	●	●	●	●
Unlimited Calling	●	●	●	●
Free International Calling View Countries>	23 Countries	33 Countries	33 Countries	33 Countries
Local Number	●	●	●	●
Toll-Free Number	Additional Charge	Additional Charge	Additional Charge	Additional Charge
Auto Attendant	●	●	●	●

	ELEVATE ESSENTIALS	ELEVATE FOR TEAMS ADVANCED	ELEVATE PRO	ELEVATE ENTERPRISE
Caller ID	●	●	●	●
Hunt Groups with Agent Log in/out	●	●	●	●
Call Transfer, Call Hold, 3-way Calling, Music on Hold	●	●	●	●
Paging	●	●	●	●
Call Park/Pickup	●	●	●	●
Intercom	●	●	●	●
SPAM Call Blocking/Tagging	●	●	●	●
911 Admin Notification	●	●	●	●
Voicemail	●	●	●	●
Voicemail Transcription		●	●	●
Call Recording	●	●	●	●
Web Fax		●	●	●

ARCHIVING

30-days retention more details	●	●	●	●
1yr, 3yr, 7yr, 10yr retention plans	Additional Charge	Additional Charge	Additional Charge	Additional Charge

COLLABORATION AND PRODUCTIVITY

Presence Detection/2-Way Sync	●	●	●	●
1 on 1 and Group Chat	●		●	●
AI Assistant	●		●	●
User Texting		●	●	●
Company Messaging		Additional Charge	Additional Charge	Additional Charge
File Backup, Sync and Share	5 GB/user		50 GB/user	200 GB/user

VIDEO MEETINGS AND CONFERENCING

Hd Video Conferencing	4 Participants		100 Participants	200 Participants
Hd Audio Conferencing	200 Participants		200 Participants	200 Participants
Dial in Numbers	Local		International	International
Elevate Rooms	●		●	●
Webinar	Additional Charge		Additional Charge	Additional Charge
Screen Sharing	●		●	●
Compact Mode	●		●	●
Unlimited Recordings			●	●
Screen Annotation	●		●	●

	ELEVATE ESSENTIALS	ELEVATE FOR TEAMS ADVANCED	ELEVATE PRO	ELEVATE ENTERPRISE
AI-Powered Virtual Assistant			●	●
AI-Powered Meeting Transcriptions and Insights			●	●
Calendar Sync	●		●	●
In Meeting Chat	●		●	●
In Meeting Notes			●	●
End to End Encryption			●	●
Meeting Security (passwords, lock, attendees permission controls)	●		●	●

ELEVATE ENVISION ANALYTICS

QoS Dashboard	●	●	●	●
Call History	●	●	●	●
Wallboards		●	●	●
Detailed Contact Center Analytics		●	●	●

ELEVATE EXTEND INTEGRATIONS

Active Directory	●	●	●	●
Chrome (click to call), G Suite, Outlook, Slack (meeting integration), Outlook/Office 365 Meetings Integration), Generic CRM Screen Pop	●	●	●	●
Sugar CRM, Zoho CRM, Zendesk		●	●	●
Salesforce, ServiceNow, NetSuite, MS Dynamics		●		●

CALL CENTRE FEATURES

Agent Log in and Log out		●	●	●
Call Queuing, Configuration Wrap up Time, Configurable Agent Removal from the Queue, Greetings Management		●	●	●
Smart Greetings and Additional Call Recording Storage		●	●	●
Scheduled and Graphical Reports		●	●	●
Supervisor Functions (monitor, whisper, barge)		●	●	●

QUESTIONS? CONTACT US TODAY!